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Executive Certified Course

THIS CERTIFIES

THAT:

ANDREA LISSET CISNEROS VELAZCO

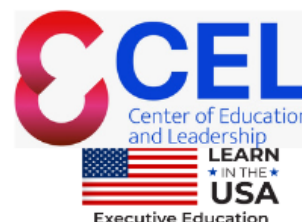
HAS SUCCESSFULLY COMPLETED THE FOLLOWING COURSE:

ADCX – ADVANCED CUSTOMER EXPERIENCE CERTIFICATION

With a duration of 30 Academic Hours. July 17th, 2025.

José Gerardo Guarisma Jr., Ed.D., Ph.D.
Florida Global University President
Center of Education and Leadership CEO

Rodrigo Fernández de Paredes A.
CEO CX Latam Group



Non-Degree Executive Training Program