





## **Executive Certified Course**THIS CERTIFIES

THAT:

**ANDREA LISSET CISNEROS VELAZCO** 

HAS SUCCESSFULLY COMPLETED THE FOLLOWING COURSE:

**ADCX – ADVANCED CUSTOMER EXPERIENCE CERTIFICATION** 

With a duration of 30 Academic Hours. July 17th, 2025.

José Gerardo Guarisma Jr., Ed.D., Ph.D. Florida Global University President Center of Education and Leadership CEO Rodrigo Fernández de Paredes A CEO CX Latam Group

