



Executive Certified Program

THIS CERTIFICATES

THAT:

JUAN PABLO RAMIREZ CRUZ

CERTIFICATE OF APPROVAL

HAS FULFILLED THE REQUIREMENTS OF THE CERTIFIED EXECUTIVE PROGRAM IN:

INNOVA CX CONSUMER RESEARCH & SERVICE DESIGN

With a duration of 24 Academic hours. August 03rd, 2023.

JOSÉ GERARDO GUARISMA JR, Ed.D. Ph.D.
FLORIDA GLOBAL UNIVERSITY PRESIDENT & CHANCELLOR
CEO CENTER EMPOWERMENT LEADERSHIP

RODRIGO FERNÁNDEZ DE PAREDES A.
CEO XCUSTOMER GROUP

Affiliated and Endorsed by:



*Non-Degree Executive Academic Training

